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Intelligent Hiring with Resume Parser and Ranking using Natural Language Processing and Machine Learning

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ABSTRACT: Using Natural Language Processing(NLP) and (ML)Machine Learning to rank the resumes according to the given constraint, this intelligent system ranks the resume of any format according to the given constraints or the following requirements provided by the client company. We will basically take the bulk of input resume from the client company and that client company will also provided the requirement and the constraints according to which the resume shall be ranked by our system. Moreover the details acquired from the resumes, our system shall be reading the candidates social profiles (like LinkedIn, Github etc) which will the more genuine information about that candidate.

KEYWORDS: Resume parser; Indexer; Social Profiles; JSON resume; data-dictionary; chunkers; Segmentation; Semantic Analysis .

I. PROBLEM DEFINITION

Designing an automated system to extract information from unstructured resumes and transform that information to structured format. And ranking those resumes based on the information extracted, according to the skill sets of the candidate and based on the job description of the company.

II. INTRODUCTION

Giant corporates companies and recruitment agencies receive process and manage thousands of resumes from job applicants. These resumes will be automatically processed by the information extraction system. Extracted information such as name, phone/contact details, emails id's, qualification, experience, skill-sets etc. can be stored as a structured data in a DB and then can be used in various different areas/fields.

In contrast to many non-structured document types, information in resumes is in a little structured form, where information is stored in separate blocks. Each block contains related information about a person's contacts, education or work experience. Even if it is in the restricted domain and partially structured form, resume documents are very hard to parse automatically. They tend to differ in information types, order, etc. containing full sentences or partial, etc. Also, conversion from other document formats like pdf, doc, docx, etc. to text yields unexpected formats of information. To parse these resumes effectively and efficiently, the system should be independent of the order and type of information in the documents. We have assumption that resumes have a three level hierarchical structure where upper most level contains segments. These segments consists of blocks that contains related information. Each block can contain several chunks which are named entities.



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III.LITERATURE REVIEW

First Generation Hiring Systems: In this System the Hiring team would publish their vacancies and invite applicants. Methods of publishing were newspaper, television and mouth. The interested candidates would then apply by sending their resumes. These resumes were then received and sorted by the hiring team and shortlisted candidates were called for further rounds of interviews. The whole process would take a lot of time and human efforts to find the right candidate suitable for their job roles.

Second Generation Hiring Systems: As the industries have grown, their hiring needs have rapidly grown. To serve these hiring needs, certain consultancy units have come into existence. They offered a solution in which the candidate has to upload their information in a particular format and submit it to the agency. Then these agencies would search the candidates based on certain keywords. These agencies were middle level organizations between the candidate and company. These systems were not flexible as the candidate has to upload their resume in a particular layout, and these formats changed from system to system.

Third Generation Hiring Systems: This is our proposed system, which allows the candidates to upload their resumes in a flexible format. These resumes are then analyzed by our system, indexed and stored in a specific format. This makes our search process easy. The analyzing system works on the algorithm that uses Natural Language Processing, a sub-domain of Artificial Intelligence. It reads the resumes and understands the natural language/format created by the candidate and transforms it into a specific format. This acquired knowledge is stored in the knowledge base. The system acquires more information about the candidate from his social profiles like LinkedIn and Github and updates the knowledge base.

Ranking Attributes are:

- | | |
|-------------------------|-----------------------|
| 1)Current Compensation | 8)Relevant Experience |
| 2)Expected Compensation | 9)Communication |
| 3)Education | 10)Current Employer |
| 4)Specialization | 11)Stability |
| 5)Location | 12)Education Gap |
| 6)Earliest Start Date | 13)Work Gap. |
| 7)Total Experience | |

IV.SYSTEM ARCHITECTURE

The System Architecture consists of two modules:

1. Outer World System
2. Resume Ranking System

Outer World System Consists Of:

1. Client Company.
2. System C.V's Data base.
3. Social Profile.

Resume Ranking System Consists Of:

1. Parser System.
2. Candidate Skill-set Database.
3. Resume Ranking algorithm.

Outer World System Consists Of:

Client Company :

This is the client company who will provide us the bulk of the resume or C.V's with the specific requirements and constraints, according to which it should be ranked.

System C.V's Database :

This is the large database which is used to store the bulk of resumes provided by the client company in a distributed environment.

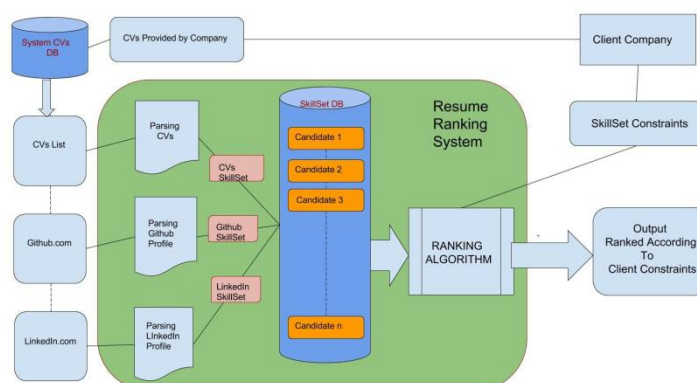
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Social Profiles :

Social Profiles include LinkedIn Profile of the candidate, Github Profile of the Candidate. This social profile module can be extended to different community too.



Resume Ranking System Consists Of:

Parser System :

Parsing system includes the parsing of the following candidate resume and their social profiles using NLP. That is without any manual interaction. Here, using Natural Language Processing this is how we are going to parse the resume one at a time. NLP (Natural Language Processing) requires following constraint for parsing :

- Lexical Analysis
- Syntactic Analysis
- Semantic Analysis

Lexical Analysis:

Text Segmentation stage do work on the fact that each heading in a resume contains a block of related information following it. So in that case our resume will segregate out into segments named as contact information, education information, professional details and personal information segment.

A data-dictionary is used to store common headings in a resume which are definitely occurring in a resume. These headings are then searched in a given resume to find segments of related matching information. All of the text information available between the start and the end of the heading is then accepted as a segment. One exception that will possibly or may occur, is the first segment which holds the name of the person and generally the contact information. It is found by extracting the text between the top and the first heading of the document. For each segment there is a group of Named-Entity Recognizers, called chunkers, that works only for that segment. This improves the performance and reduce the complexity of the system, since a certain group of chunkers only works for a given segment. If there is an error in the segmentation module, chunkers will run on a wrong context. This will produce unexpected results.

Syntactic Analysis:

The objective of the syntactic analysis is to find the syntactic form of structure of the sentence. It is also called as Hierarchical analysis/Parsing, used to recognize a sentence, to allocate token groups into grammatical sentences and to assign a syntactic structure to it.

Parse tree:

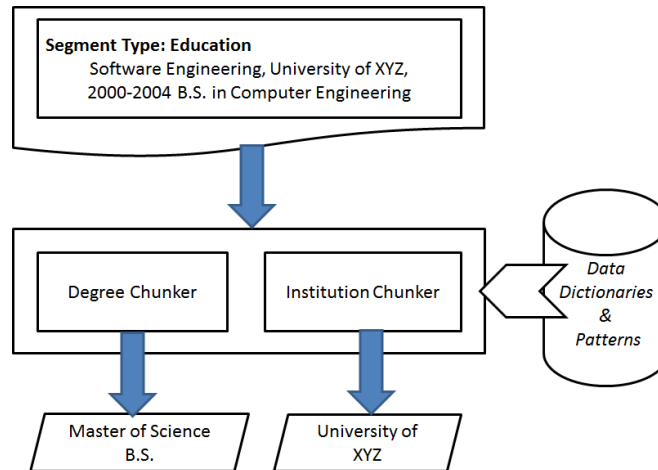
Parser generates the parse tree with the help of syntactic analysis. A parse tree or parsing tree is an ordered, rooted tree that represents the syntactic structure of a string according to some context free grammar.



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Semantic Analysis :

Semantic Analysis is related to create the representations presentations for meaning of linguistics inputs. It deals with how to determine the meaning of the sentence from the meaning of its parts. Some phrases contains multiple meaning For example, 'University of ABC' is converted to 'ABC University', "Go ahead I am holding your back". The focus in Information Retrieval research lays on text classification systems which make binary decisions for text document as either relevant or non-relevant with respect to a user's information need. Capturing the user information need is not a trivial task.

Candidate Skill-set Databases:

We are extracting the information from the candidate resume and storing it in the JSON format. As a database constraint, we are using the PostgreSQL to store the information extracted from the candidate's resume.

Ranking Algorithm:

Each candidate will be scored based on the skillset, experience and project. Scoring will also be influenced by his Github and linkedIn profile.

The focus in Information Retrieval research lays on text classification systems which make binary decisions for text document as either relevant or non-relevant with respect to a user's information need. We used precision, recall and F-measure metrics for performance evaluation

Performance Measures:

Precision measures the number of relevant items retrieved as a percentage of the total number of items retrieved.

$$Precision = \frac{\#(\text{relevant items retrieved})}{\#(\text{retrieved items})}$$

Recall measures the number of relevant items retrieved percentage of the number of relevant items in the collection.

$$Recall = \frac{\#(\text{relevant items retrieved})}{\#(\text{relevant items})}$$



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The **F-measure** is the harmonic mean of precision and recall.

$$F\text{-measure} = 2 * \left[\frac{(\text{Precision} * \text{Recall})}{(\text{Precision} + \text{Recall})} \right]$$

V. EXPECTED OUTCOME

Our system will satisfy both employer and candidate. This online tool has been able to reduce lots of burden on the head of candidate/employee in Online Recruitment System(ORS). Maintain the basic information of employees in the Company/Organization. Put simply, Artificial Intelligence or "AI" is an add-on to system, complementing to provide the online recruitment solution . As the name suggests, AI enables a combination of an applicant-tracking system(ATS) and an artificial intelligence resume parsing, searching and ranking engine. The result is a super charged tool giving incredibly accurate and potential candidate matching to job description, and 'talent pool' searching that makes other systems look like they're from the stone-age.

Our System output in JSON format:

```
{'education': [{'College': u'Dawoodbhoy Fazalbhoy high school',  
'Degree': u'SSC, 2000 - 2010',  
'Duration': None,  
'Grade': None},  
{'College': u'Anjuman-I-Islam Kalsekar Technical Campus',  
'Degree': u'Bachelor's degree, Computer Engineering, 2012 - 2016",  
'Duration': None,  
'Grade': u'6.89cgpa'}],  
'experience': [{'Company': u'Vizista Technologies',  
'Duration': u'2 months',  
'Role': u'PHP Developer ',  
'job': u'In Vizista, I worked as an intern for trainee PHP developer. During internship I worked on Hospital Management Sys. And Within a period of one and a half month, me and my friend have successfully completed their project. With appreciation'}],  
'personal': {'current_designation': None,  
'email': None,  
'first_name': u'afzal',  
'last_name': u'Juneja'},  
'project': [{'Description': u"Here I've created a decision tree using id3 algorithm. A prediction algorithm for artificial intelligence. Basically, it was an application of id3 algorithm and it was working quite well for n number of datasets. ",  
'Duration': u'November 2015 to Present',  
'Members': u'Members:Afzal Juneja',  
'Name': u'Decision Tree Implementation(id3 algorithm)'},  
{'Description': u"I've written some of the artificial intelligence program using python scripting. Like hill climbing, Alpha beta pruning. ",  
'Duration': u'November 2015 to Present',  
'Members': u'Members:Afzal Juneja',  
'Name': u'Python Programs for artificial Intelligence'}],  
'skills': {  
u'Natural Language Processing': 30,  
u'Python': 50,  
u'django': 90},  
'summary': None}
```



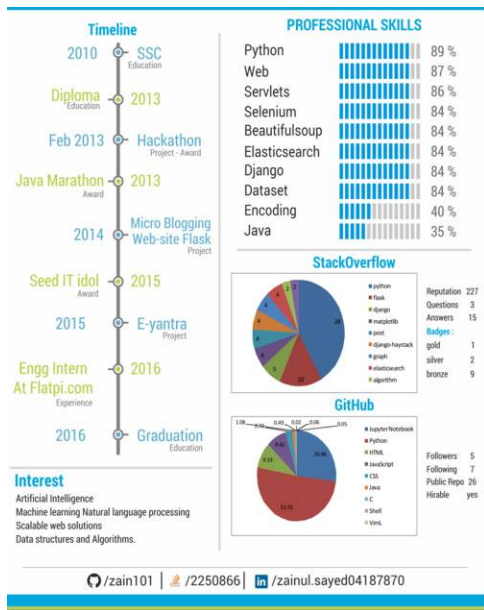
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VI.SIMULATION RESULTS

The results involves parsing a resume in /pdf/doc/docx/rtf format into plain json, Github and StackOverflow information is also extracted which will influence the result of individual skills. Info graphics Resume is generated with all the stats and query can be made to visualize the data .



Upload Resume

Browse... Enter your github username

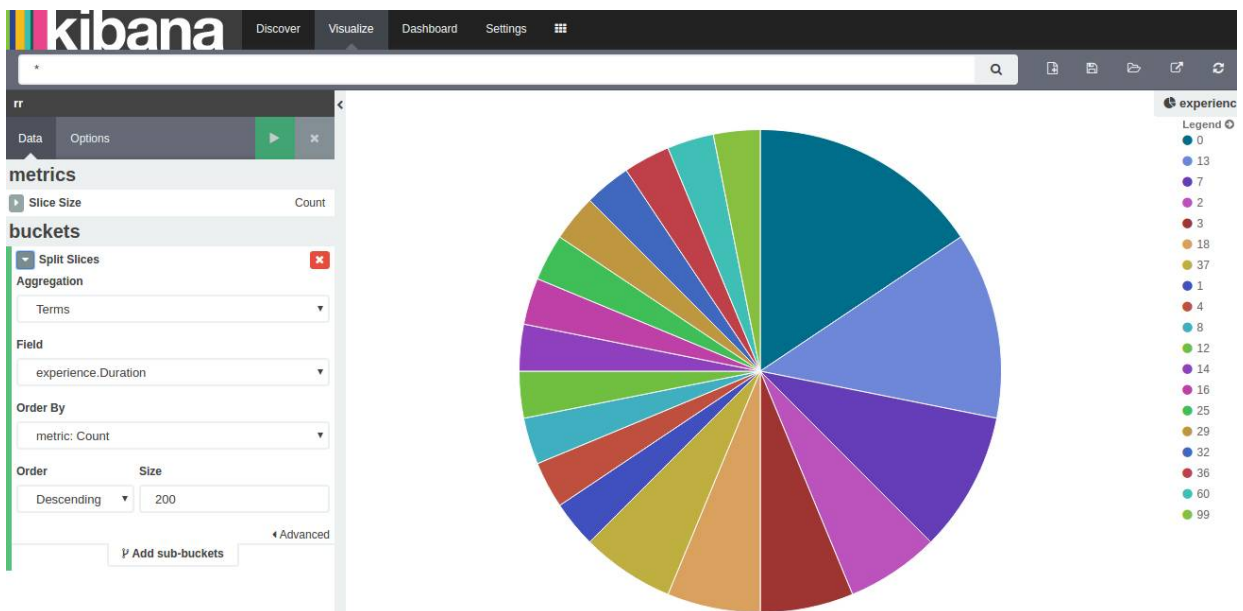
You can upload resumes!

Stackoverflow ID like '123'

Submit LinkedIn profile URL

Resume

```
{
  "github_data": {
    "public_repos": 27,
    "skills": {
      "make": 0.0,
      "c": 0.49,
      "shell": 0.02,
      "java": 1.09,
      "python": 51.61,
      "vim": 0.06,
      "javascript": 0.44,
      "makefile": 0.05,
      "tex": 0.01,
      "jupyter notebook": 26.86,
      "html": 0.19,
      "php": 0.1,
      "css": 2.72
    },
    "followers": 4,
    "following": 7,
    "hirable": true
  }
}
```



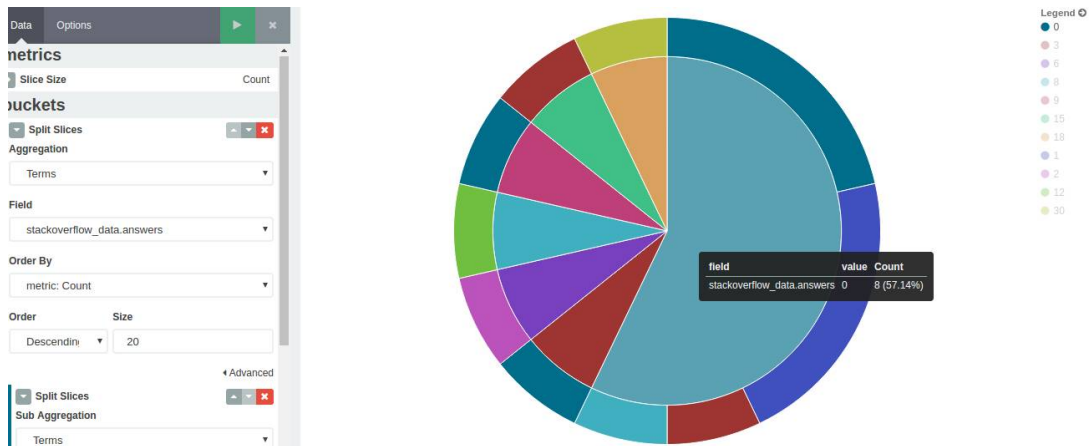
Work Experience distribution of various candidates.

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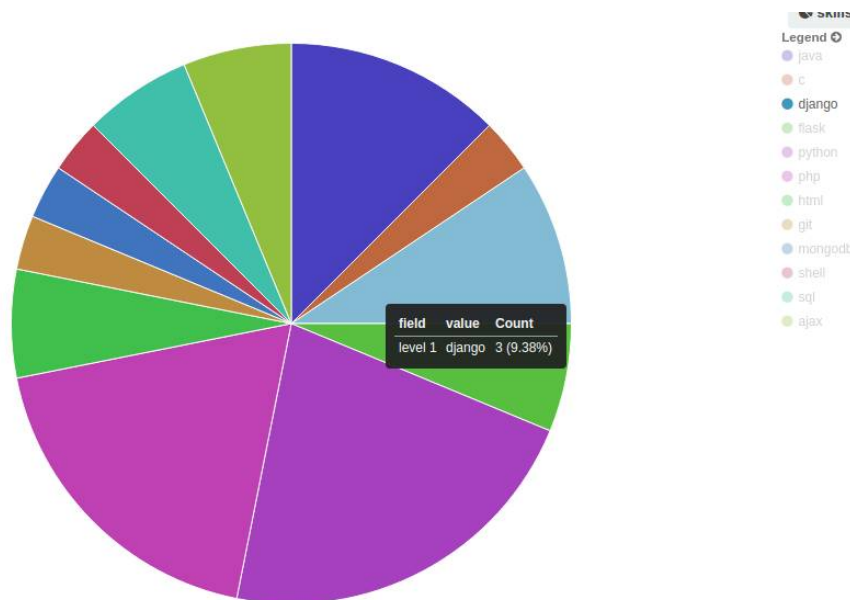
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StackoverFlow Question and Answer pie chart.



Candidates skills aggregated.



VII. CONCLUSION AND FUTURE WORK

We were able to parse the resume and get user information from github and stackoverflow. Based on the information we ranked individual skills of the user. The accuracy of the parser could be improved and data from Facebook and Twitter can give a psychometric data about the user. Competitive programming website will further help determine the perfect candidate for a job profile



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